



Qualified Fleet User Application Form

To become a U.S. GM Envolve Fleet Account for vehicles which are owned and operated in the United States, you must apply for a Fleet Account Number (FAN). FANs are assigned to Qualified Fleet Users upon application to General Motors through gmfan@gm.com. You will be asked to provide proof of eligibility documentation for the vehicles in your fleet.

Enrollment Terms and Conditions

Subject to the below exclusions, a "Qualified Fleet User" is defined as any business entity that: (a) has purchased or leased five (5) or more new vehicles (any age or manufacturer) principally for business use by such business entity in the United States within the last twelve (12) months; (b) currently owns or leases five (5) or more Medium Duty trucks (any age or manufacturer) principally for business use by such business entity in the United States or purchases/leases one (1) Medium Duty truck from a participating Medium Duty Assistance Program (MDAP) distributor; or (c) currently owns or leases fifteen (15) or more vehicles (any age or manufacturer) used principally for business use by such business entity in the United States. Vehicles must be titled and registered in the business name (personal vehicles are excluded). Proof of eligibility documents must be provided with this application form (i.e., Titles, Registrations or Proof of Insurance).

A Qualified Fleet User will not include any of the following: OEM and OEM Dealers; dealer rental, dealer lease, dealer parts companies; used car businesses or dealerships; brokers; or any other similar entities as determined by GM in its sole discretion. Further, entities listed on GM's suspected exporter list will not be deemed Qualified Fleet Users, and in the event a FAN has already been issued, such FAN will be immediately terminated.

New Fleet or Commercial motor vehicles ordered must be delivered to the same Qualified Fleet User (using the same GM FAN). In addition, vehicles must be kept in fleet service by the same Qualified Fleet User for a minimum of twelve (12) months, or 12,000 miles, whichever comes first from the date of delivery, unless a different fleet service requirement is specified in the official written program guidelines provided by GM under a Competitive Assistance Program agreement.

The Qualified Fleet User agrees to provide, upon request by GM, access to original business records confirming that vehicles were registered, used, and transferred only in accordance with GM program requirements. In the event (1) a Qualified Fleet User orders new motor vehicles from a dealer and identifies them as fleet units eligible for GM Envolve programs and those vehicles are not used by the Qualified Fleet User in accordance with program requirements, or (2) GM declares in its sole discretion that any other actions of a Qualified Fleet User are inconsistent with this program, GM will take appropriate action, with or without notice to the Qualified Fleet User, which may include the disqualification of the Qualified Fleet User and/or dealer from future participation in fleet programs, and the issuance of fleet charge back against the dealer or identified Qualified Fleet User for any special allowances, incentives, special option packages or other promotional programs which GM paid or credited the dealer or identified Qualified Fleet User as a result of inaccurate representation.

GM dealers are authorized to sell new motor vehicles only to customers located in the U.S. It is a breach of the Dealer Agreement for a GM dealer to sell new motor vehicles for resale or for use outside the U.S. Qualified Fleet Users agree not to induce GM dealers to violate these resale or export provisions. Violation of this policy by a dealer or a Qualified Fleet User will result in a chargeback to the dealer or Qualified Fleet User and may include dealer or Qualified Fleet User or both being disqualified from further participation in fleet programs. In the event of such a chargeback to the dealer, the Qualified Fleet User agrees to reimburse the dealer.

The Qualified Fleet User, by executing and signing this application form, certifies they are a Qualified Fleet User, have read and understand the enrollment terms and conditions, acknowledges the fleet program eligibility requirements specified therein, and agrees to comply with the requirements. Additional eligibility requirements for specific fleet programs, as issued by GM to its dealers from time to time, will be made available to Qualified Fleet Users by the selling dealer as required.

CUSTOMER ACKNOWLEDGMENT

The information on this page must be completed in its entirety.

Before signing this application, you must answer the following question:

Is the company the FAN is being requested for partially or wholly owned by an OEM dealer? Yes No

Corporate Representative Name (Print)

Title

Corporate Representative Name (Signature)

Date

Corporate Representative Email

ACCOUNT INFORMATION

Company Name

Physical Address

Doing Business As (DBA) Name

City

ST

Zip Code

Business Description

Industry

Company Main Phone Number

Company Website Address

ACCOUNT TYPE (Select ONE): Commercial Government Rental Medium Duty

LIMITED POWERTRAIN WARRANTY

GM Enclave offers a Limited Powertrain Warranty of 5 years or 100,000 miles, whichever comes first, to certain Commercial and Government customers. This Warranty covers 2021 model year and newer Chevrolet and GMC vehicles sold to Commercial customers with purchases using a FAN, and includes sales delivery types 014, 035, 036, 038 and 040.

Exclusions include: 020 rental delivery type; all retail delivery types, including Small Business delivery types 018 and 029; Chevrolet Low Cab Forward diesel engine equipped trucks; and all Buick, Cadillac and BrightDrop products. Refer to the appropriate Limited Warranty and Owner Assistance Information booklet and your dealer for details.

The 5-year/100,000 mile Limited Powertrain Warranty will be shown in the GM system after the delivery report is processed. Dealers will be able to identify the warranty coverage by VIN in the GM Global Warranty System using Investigate Vehicle History. The included Maintenance Program will be the same for fleet as retail sales. The specifics of this coverage are outlined in the GM Warranty and Owner Assistance Manual. Please refer to your Chevrolet and GMC Dealer for details.

Customer Initials

NEXT STEPS

Email your completed form, with proof of eligibility documents, to gmfan@gm.com. Acceptable proof of eligibility documentation includes vehicle titles, registration, or proof of insurance on company vehicles.

If further assistance is needed, please contact the GM Enclave Solutions Center at 1-800-353-3867, prompt 3.