

Welcome to the OnStar® DualCam

There are at least two sides to every story. With GM Envolv's in-vehicle dashcam, now you can get them all.



Connected by OnStar

Self-Installation Instructions

Follow the online instructions to properly self-install the Lytx AI-14 dashcam.



[LEARN MORE](#)

Recommended Professional Installers

It's strongly recommended to use a professional installer. If that's not possible, please carefully follow the [online instructions](#) in order. Skipping steps or taking shortcuts may result in an improperly installed dashcam or safety risks.

Lytx-Approved Installers:

CB Direct

Phone: (866) 716-9886
Regions supported: United States
Website: cbdirectinstallation.net
Email address: office@cbdirect.net

Orbital

Phone: (317) 774-3668, ext. 102
Regions supported: United States
Website: orbitalinstalls.com
Email address: scheduling@orbitalcustoms.com

Mobile Electronic Installers (MEI)

Phone: (855) 889-4682, ext. 120
Regions supported: United States & Canada
Website: meinstalls.com
Install Request Form: meinstalls.com/work-request-form
Email address: onstarvehicleinsights@meinstalls.com

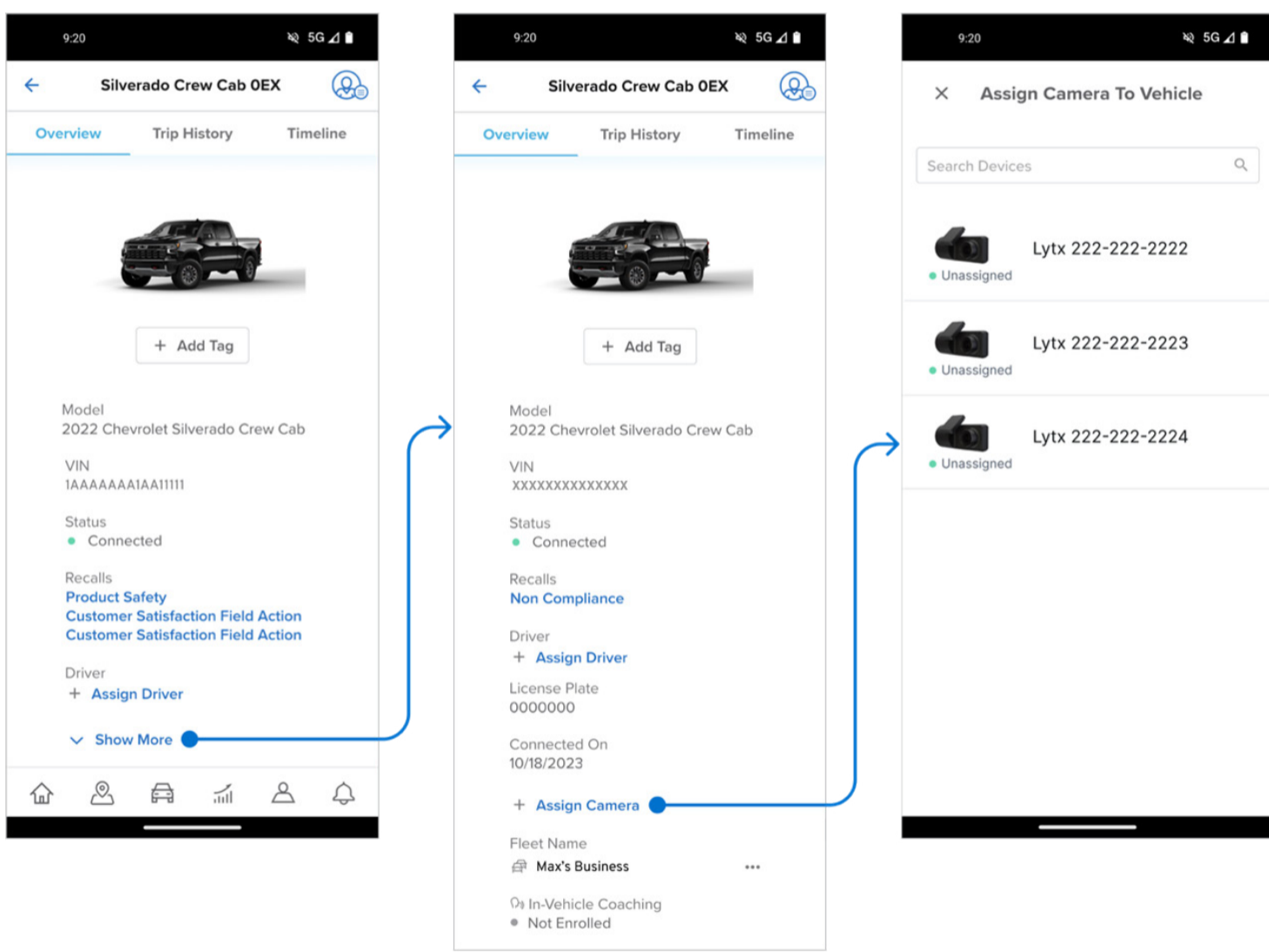
Installation Warnings

- When routing the cable, make sure to keep it clear of all airbags, the a-pillar, sharp edges, moving parts or places where door jams can pinch the cables.
- Do not block airbags with the cable. Blocked airbags may fail to deploy properly in the event of a collision.

Connect to OnStar Vehicle Insights®

Once you've installed the Lytx AI-14 camera in the vehicle, a system administrator or fleet manager needs to assign each dashcam to a vehicle to enable viewing on the OnStar Vehicle Insights online platform.

If the camera doesn't appear in OnStar Vehicle Insights within 24 hours of installing it in the vehicle, contact GM OnStar support at (833) 266-6565.



There are a few ways to assign a camera to a vehicle.

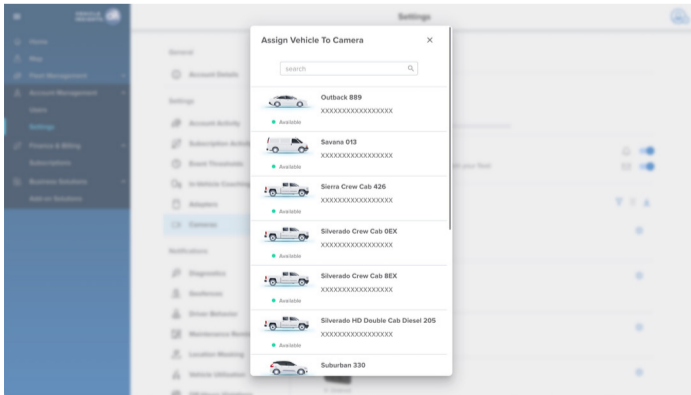
Assign by Bulk

Cameras and their videos can be easily assigned to a specific vehicle through the OnStar Vehicle Insights mobile app or web application.

- Find the IMEI number printed on the installed camera.
- Under "Account Management", click "Settings."
- Find and click on the "Camera" page.
- Match the installed camera's IMEI.
- Click "Assign Vehicle."

Assign by Vehicle

- Log in to OnStar Vehicle Insights and select the "Vehicle."
- Under "Driver" click "Show More."
- Click "Assign Camera".
- Select the dashcam's IMEI from the list.



Assign by Camera

- Identify the IMEI on the camera.
- Log in to OnStar Vehicle Insights.
- Under "Account Management", select "Settings". Select "Cameras".
- Match the IMEI from the cameras list and select "Assign Vehicle."
- Select the appropriate vehicle from the list to be assigned with the camera.

